



深圳市创想三维科技有限公司
Shenzhen Creality 3D Technology Co.,LTD.

Filament not stick on hot bed ?

For newcomers, this is the most common problem. Do not worry, you can solve it easily. Generally, the distance between nozzle and platform is too far or near. So rotate the knob under platform to adjust the distance between the nozzle and platform again, at a piece of A4 paper distance or less).

The display shows "Min temp"?

This happens for the following reasons:

1. Thermistor port of nozzle is not plugged into the motherboard above, or poor contact;
2. Thermistor port of nozzle is broken, you need to replace the spare thermistor.

The display shows "MAX temp"?

This happens for the following reasons:

1. Thermistor port of nozzle screw is locked tightly, cause the temperature can not be sensing;
2. Thermistor port of nozzle is broken, you need to replace the spare thermistor.



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Axis movement is not normal ?

Please check axis lines and limit lines whether the one-to-one correspondence,whether loose.When you check the extruder motor,you must preheat nozzle over 185℃.

Circles not round,Lines not touching?

If X/Y belt is loose,you can find circles are not round,Lines not touching when printing.Tighten all belts as far as possible.

Stringing or oozing

- 1.In the software,you can add retraction speed and distance to avoid this phenomenon.
- 2.Lower nozzle temperature (5-10 ℃).
- 3.Change other material may improve .

Holes and Gaps in the Top Layers

- 1.In software,the top/bottom thickness is not enough.
- 2.Fill density is too low.
- 3.Not Extruding Enough Plastic section , nozzle will block.